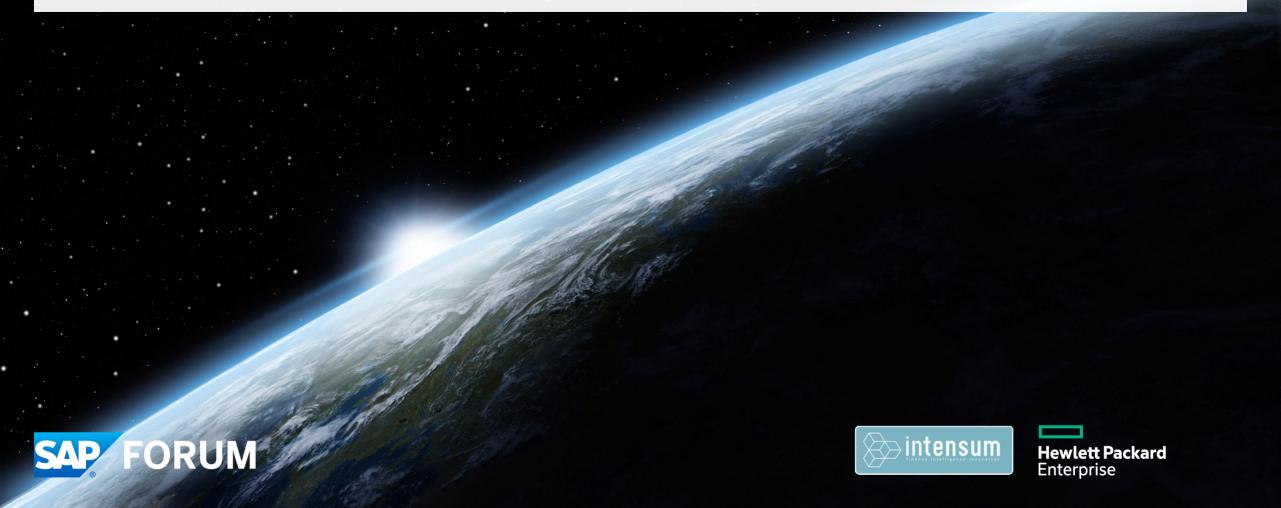
Pioneering Simple Finance with a new on-premise S/4 HANA implementation

Stefaan Ovaere / Director & ICT Manager / Intensum June 1st 2016, Luxembourg

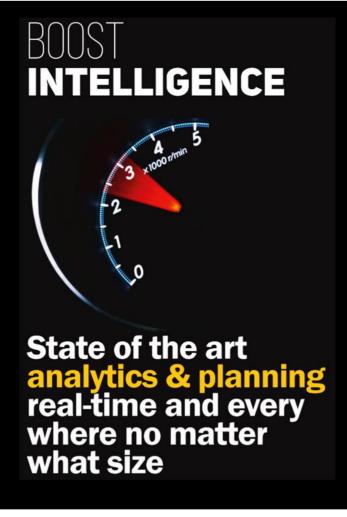


Introduction

Our most strategic project in 10 years









Introduction

Our most strategic project in 10 years







SAP Simple Finance - delivers functional completeness across all financial roles

Chief Financial Officer





Accounting & Financial Close





Operations



FINANCIAL EXCELLENCE



Ensuring financial health in a global and challenging economy

INTELLIGENCE



State of the art analytics & planning real-time and every where no matter what size

STIMULATE INNOVATION



Automate and harmonize your processes, improve user interaction and adopt new technology

- SAP

Major (r)evolution



Finance + analytics + innovation

Hardware vendors

Appliances / Infrastructure / Cloud

Consulting (intensum)

- Perfect match with our strategy
- Pioneering role
- New/optimized processes for CFO

Introduction

Our current landscape





High complexity versus users & budget

- Challenge to remain "early adopter" of new functionality & technology
- Constant upgrades while keeping current versions to support customers
- Follow our strategy: focus on core business but offer best to our users
 - Access from anywhere, anytime, any device
 - Rationalize IT

Early adopters of virtualization

- We have 15 to 20 SAP servers running (with peaks up to 25)
- In 10 years HW requirements increased while prices are dropping
- Since 2009 we fully virtualized our IT infrastructure

Solid partnerships

- Build up your network with trusted advisory
- Challenge new technology versus TCO / flexibility
- Focus on your long-term vision



SITUATION 2014
Excludes "old" physical servers

Scope

Our expectations





An on-premise + virtualized S/4 HANA system

Future-proof, hands-on configuration & customizing with clear focus on newest functionality & integration capabilities (compared to migration)

- SAP S/4 HANA with Simple Finance 2.0 with Embedded Search
- SAP BW/BPC (BPC Optimized for S/4 HANA vs Embedded BPC) + HANA Live
- Keep options open for additional SAP HANA solutions (cfr SAP Lumira)

What we asked in our RFP ?!

- Validation of "best-fit" infrastructure / hardware
- Fixed-price (=tangible) quote / partnership for the hardware, software & maintenance
- Dedicated contact(s) at all levels (sales, installation, support, ...)
- An adequate disaster recovery strategy in case of hardware failure
- Local references & best practices
- Project planning (hardware delivery times, installation timing, configuration, ...)



But what about deployment options?

- Appliance/TDI/VM
- Operating system
- Location
- MCOD/MCOS/MT

Scope

Focus on the newest functionality & features





Financial	Planning				
and Analysis					

Accounting and Financial Close

Treasury and Financial Risk Management

Collaborative Finance Operations

Enterprise Risk and Compliance Management

Develop and Translate Strategy

Accounting

Payments and Bank Communications

Receivables Management Enterprise Risk Management

Planning, Budgeting, and Forecasting

Entity Close Cash and Liquidity Management

Invoice Management

Controls and Compliance Management

Profitability and Cost Management Corporate Close Debt and Investment Management

Travel Management

Access Governance

Monitoring and Reporting

Reporting and Disclosure Financial Risk Management

Real Estate Management

Internationa Managemen

Worldoning and Reporting

Financial Close Commodity Risk Governance Management

Financial Shared Services

Fraud Manac

SAP Simple Finance solution

- New or significantly renewed editions
- Other SAP Simple Finance editions

Planned innovations for finance

- Further user experience renewal (SAP Fiori user experience)
- Further enhancements to recently renewed solutions
- · Legal changes

Audit Manage

- Smart packages
- . RDS
- Fiori/UI5 apps
- Embedded BPC
- Analytics

ScopeRFP Evaluation criteria



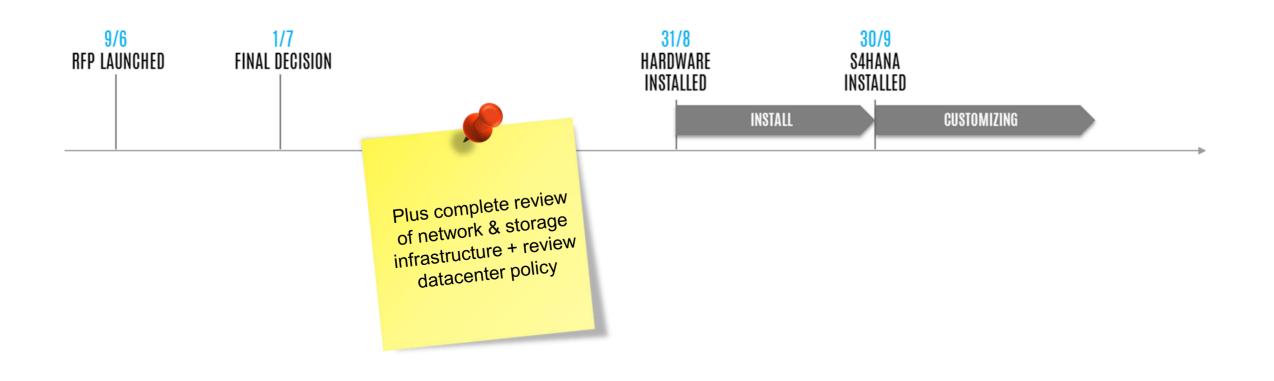


- Agile & future-proof: Fit 3 to 4 years and be flexible for additional functionality or upgrades to newer versions
- Pricing/Cost: Propose adequate solution & highlight points of attention
- Low maintenance effort & costs: We do concentrate on our main business and not on infrastructure / IT maintenance. This has to be reflected in the proposed SAP HANA scenario, allowing fast & easy upgrades.
- Communication & transparency: We appreciate open, direct and transparent communication
- Timing: We want to move fast, so clear planning and realistic delivery/installation times are essential
- Appliance vs TDI: Preference for an approved SAP Appliance
- **Long-term collaboration**: We thank all participants that collaborated in our RFP and as clearly expressed in our RFP: We do not advise on hardware. On the contrary: we strive to bring together the right expertise on all levels & partners to match a challenging project!
- Training / coaching / knowledge transfer : Ensure within our expertise & expectations we grab the value









RFP: Vendor selection & evaluation





We pre-selected 6 hardware vendors and an implementation partner with the help of SAP

VENDOR	CONFIRMATION PARTICIPATION	F2F MEETING(S)	PARTNERSHIP Interest	EXPERTISE EVALUATION	HARDWARE / SW Evaluation	1 st Round	2 ND ROUND	FINAL
	X	x	X		+			
Hewlett Packard Enterprise	x	x	x	++	++	x	x	WE HAVE A WINNER
	X	x	x	++	++	x	x	
	X	x	x	+	+++	X		
	X							
	X	(X)	x	-	-	X		

Hardware selection (1/2): Appliance or TDI?





APPLIANCE

TDI

Customer receives

SAP HANA appliance on SAP validated infrastructure

Networking, storage and other components are to be integrated into the customer environment

Installation and validation

All required software including operating system, firmware updates, storage software is pre-loaded and pre-configured

Needs to be consultatively discussed between the customer and the vendor – Custom Installation

Performance metrics or KPIs

Meet performance metrics with SAP HANA appliance certification

Met via an onsite certification executed collaboratively between the customer and the integrator; less stringent KPIs

Ongoing Support

Full solution level support throughout the lifecycle, including patches/updates

Component level support (including firmware and patches). Customer responsibility

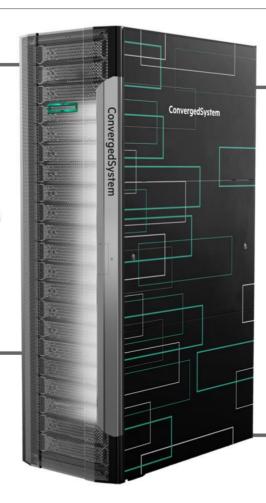
Hardware selection (2/2): sizing for growth





HPE ConvergedSystem 500 for SAP HANA – Scale-up and Scale-out

- Innovative: Built on the next generation Intel[®] Xeon[®] E7 Haswell Processor
- Right sized for you: Start as small as 128 GB, and grow up to 3 TB²
- Reliability: High availability and data protection³



HPE ConvergedSystem 900 for SAP HANA – Scale-up

- Innovative: Built on the next generation
 Intel® Xeon® E7 Haswell Processor
- Bigger business applications: Large, demanding, complex SAP landscapes
- Unmatched scalability: Highly flexible scale-up system for SoH and S/4HANA from 0.5 TB to 12 TB
- Reliability: Mission-critical high availability and data protection3



Start "small" with capabilities to grow +
Appliance!

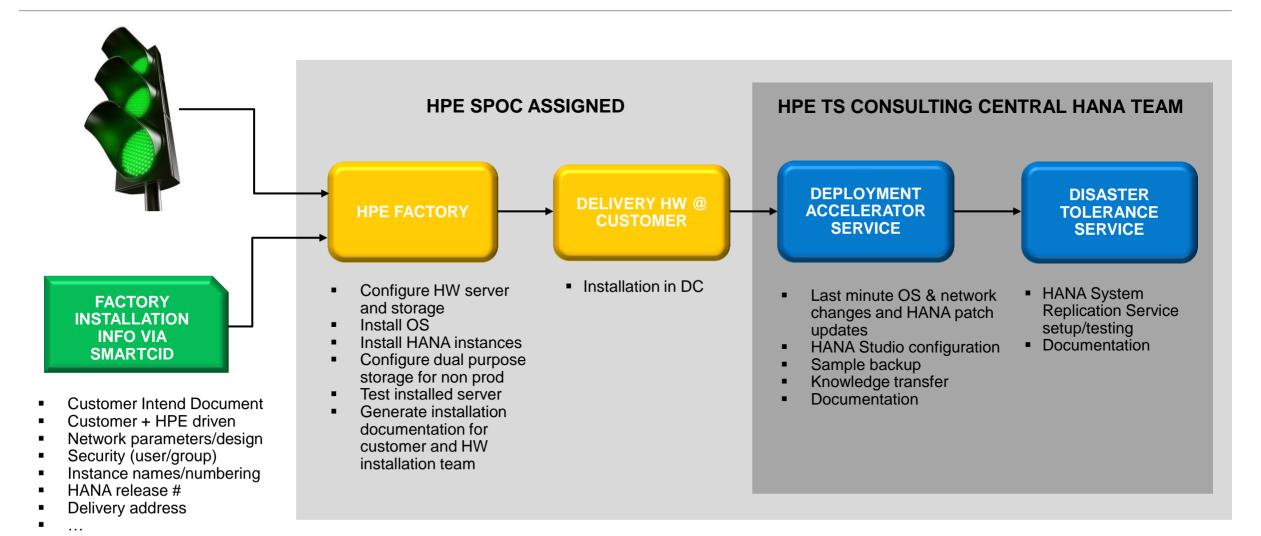
³HPE Serviceguard is available on the HPE ConvergedSystem 500 for SAP HANA Scale-up Appliance, HPE ConvergedSystem 500 for SAP HANA Scale-out Appliance (up to a maximum of 16 productive nodes), and HPE ConvergedSystem 900 for SAP HANA Scale-up Appliance with Intel Xeon E7 v3 (Haswell)

²Larger systems may be available at HPE and SAP's discretion

Appliance delivery flow



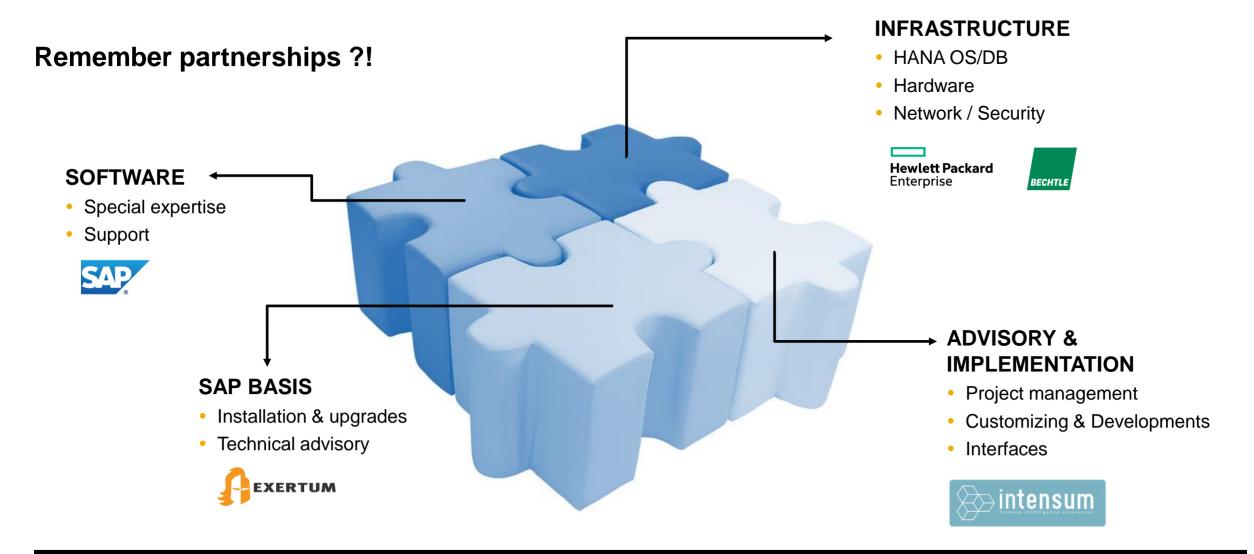




Our project team



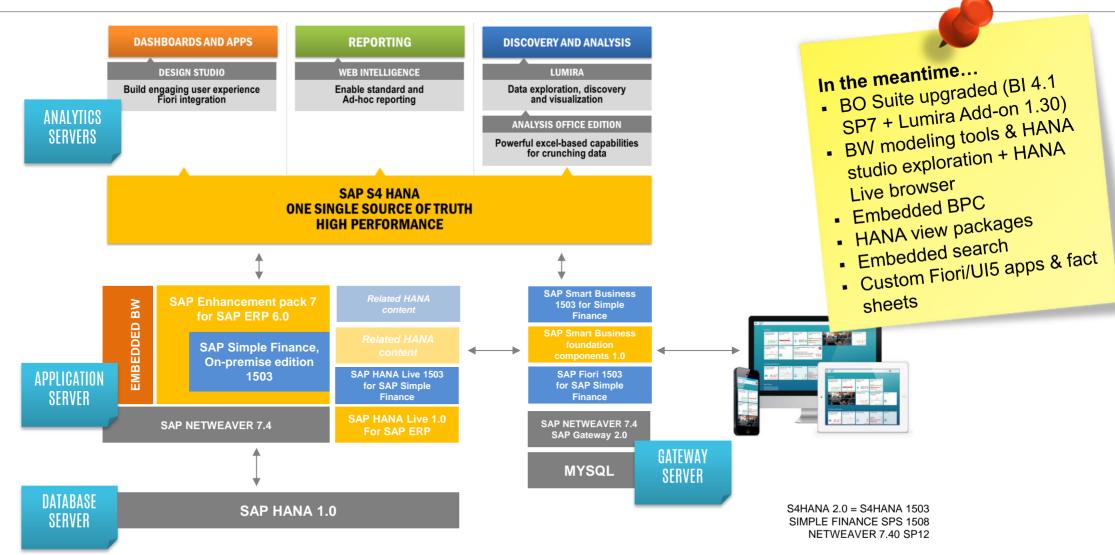




Our new landscape



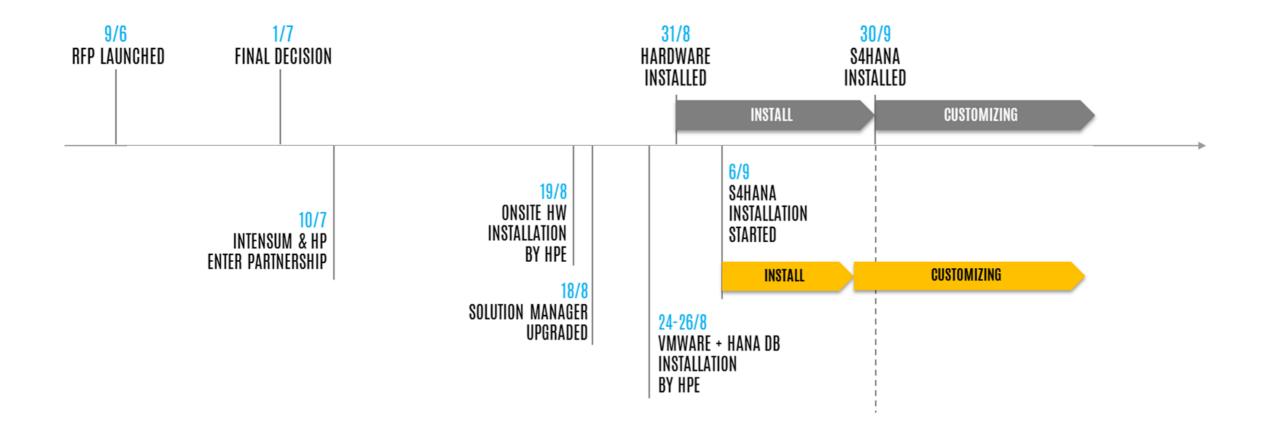








Selection, installation & implementation in record time



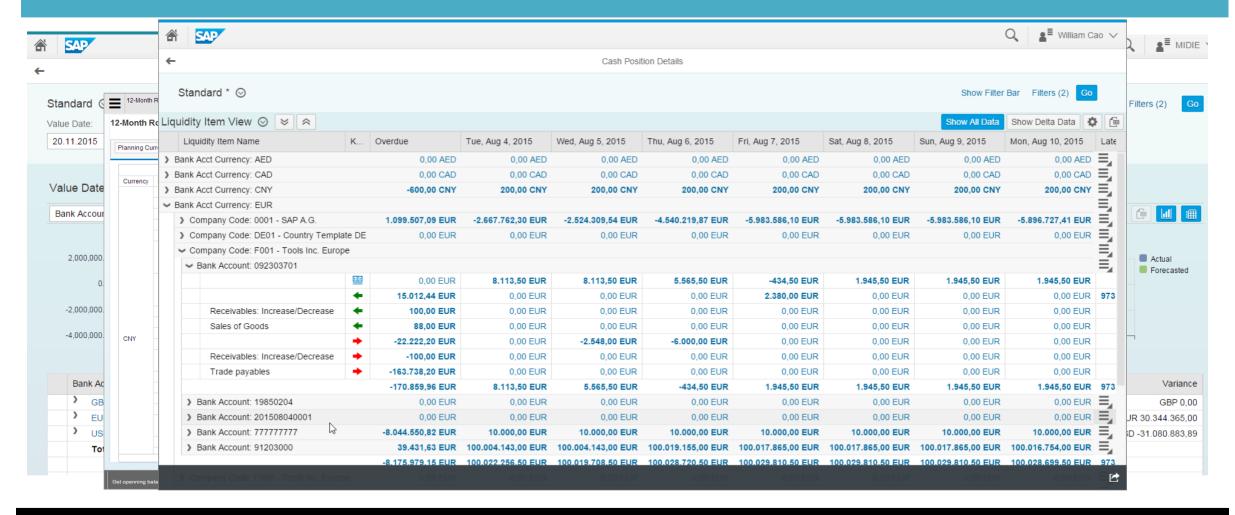
Lessons learned





Feedback from an ongoing journey: a true game changer!

START FROM KPI'S TO HIGH LEVEL BREAKDOWNS > TO DETAIL CASH POSITION & FORECASTING > TO TRANSACTIONAL DATA > ...



Lessons learned

Feedback from an ongoing journey: 4 P's revisited





Preparation (planning)

- Build your own business case based on actual & (potential) future scope
 - POC ?!
 - Rent a HANA Appliance
- Migration to S/4 HANA = EHP + IT upgrade + serious testing plan
 - Bug fixing
- New features don't work necessarily as expected
 - Nothing is as simple as it seems!
- Competencies / skills
- Data cleansing

Projection (future)

- Plan ahead in terms of sizing, features and integration
- Hardware upgrades
- Foresee regular functional & technical upgrades
- Engage your internal team for a long-term journey
- Training plan
- Exploration
- Business & processes
- Check availability development tools, new features and industry solutions

Partners (collaboration)

- Create ecosystem of expertise
 - SAP experts
 - Infrastructure partner(s)
 - Basis people
 - Functional expertise
- Certification ≠ Experience
- Migration ≠ Innovation
 - Challenge your partners in the new features, integration capabilities

Pricing (cost)

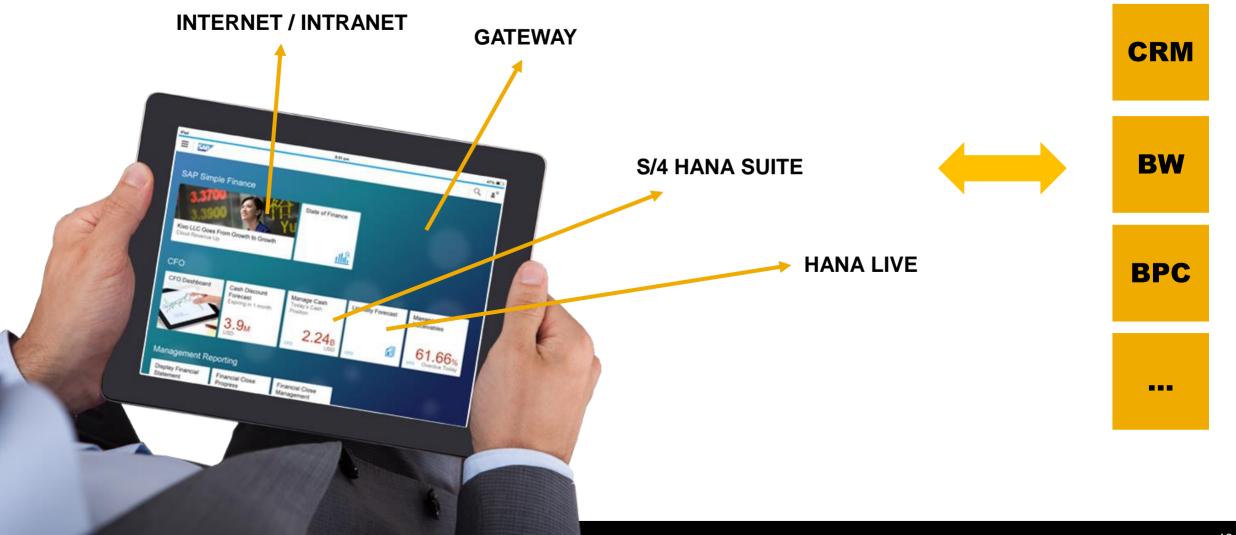
- Deployment options
 - On-premise <> cloud
 - TDI <> Appliance
 - Virtualization
 - Sandbox vs Production
- Infrastructure & location
- Sizing
- Upgrades
- Competence development
- Long-term vision
- Focus

Lessons learned

The 5th P: Proximity, a forgotten element!





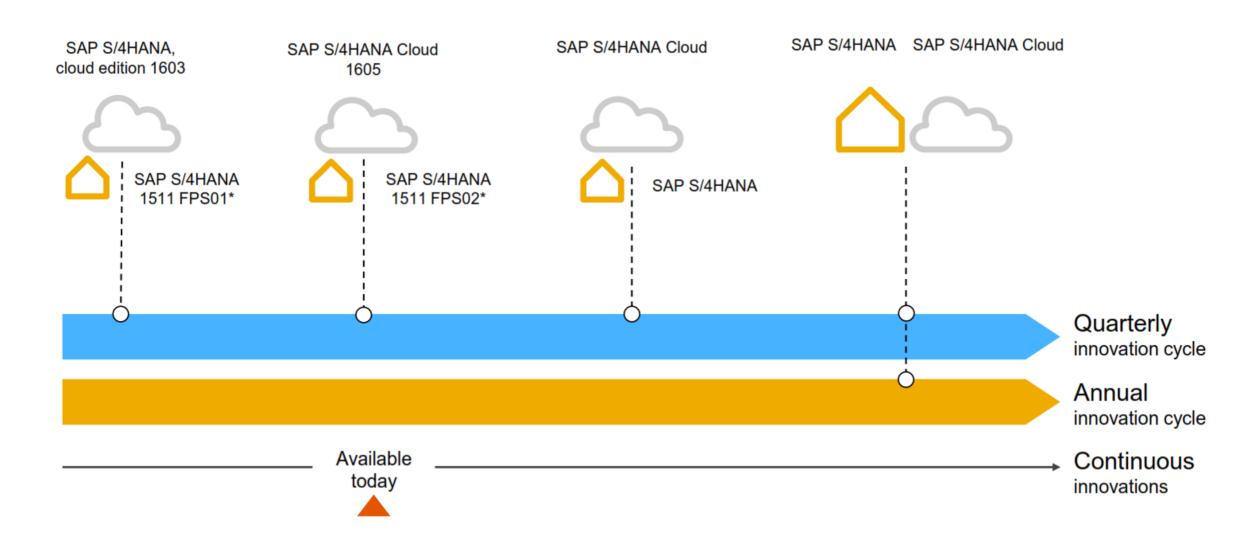


Next step(s)

Upgrade + datacenter migration













Mank you!



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